

DMAS VICC Updates – June 2025

Child Health Updates

As of **July 1, 2025**, Virginia Medicaid will have 5 Managed Care Plans:

- Aetna Better Health of Virginia: [Aetna Medicaid Virginia](#)
- Anthem HealthKeepers Plus: [Anthem](#)
- NEW Humana Healthy Horizons of Virginia: [Humana Healthy Horizons](#)
- Sentara Health Plans: [Sentara Health Plans](#)
- United Healthcare of the Mid-Atlantic, Inc: [UnitedHealthcare Community Plan](#)

Medicaid Members who are currently in a Molina plan will be switched to the new Humana Healthy Horizons of Virginia plan effective July 1, 2025. FAMIS members can now make plan choices through the managed care enrollment broker. Members in foster care, former foster care or adoption assistance will receive benefits and services under the Anthem HealthKeepers Plus, the new Foster Care Specialty Plan.

Early Intervention

DMAS issued clarification to Managed Care Organizations (MCOs) on guidance regarding Early Intervention issues:

1. Correct reimbursement rates related to the EI 12.5% rate increase.
2. Proper enrollment and billing practices for EI providers employed by Local Lead Agencies.

MCOs impacted are currently working on impacted claims.

If you have claims that need resolution regarding these two issues, contact:

Aetna – aetnabetterhealth-vaproviderrelations@Aetna.com

Anthem – Amthemmedallion@anthem.com

Molina – Molinava.providerinquiry@Molinahealthcare.com

Sentara – Randy Ledien (brledien@sentara.com) SentaraMedicaid@Sentara.com

United Health - va_medicaid_ccc@uhc.com

Upcoming Presentations

June 4, 2025 – Maternal Child Health Welcome to Humana

June 9, 2025 – EPSDT Overview for Humana

EPSDT Mailbox:

Please reach out to our EPSDT mailbox at EPSDT@dmass.virginia.gov for inquiries around the benefit.

Early Intervention Mailbox:

Also, for Early Intervention inquiries, please contact EarlyIntervention@dmass.virginia.gov no longer M4EarlyIntervention@dmass.virginia.gov.

Claims and Billing: [Claims and Billing](#)

Provider Helpline: 800-552-8627 or 804-786-6273

Provider Enrollment Inquiries: VAMedicaidProviderEnrollment@GainwellTechnologies.com

DMAS Enrollment MES/PRSS

Early Intervention Enrollment Requirements

Please be aware that when enrolling in PRSS as a provider of Early Intervention services you are required to select Provider Type 108-Early Intervention as opposed to PT 056-Waiver Services. Questions regarding enrollment should be directed to Virginia Medicaid Provider Enrollment Services 1-804-270-5105.

Cardinal Care Managed Care (CCMC) Program



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DMAS is conducting two Virtual Provider Q&A Sessions on June 13, 2025, at 10:00 AM and 2 PM. These sessions will provide a comprehensive overview of the new **Cardinal Care Managed Care (CCMC) Program**, covering key aspects of the transition. Viewers will gain insight into the Cardinal Care background, managed care goals, and a breakdown of what is staying the same versus what is changing. Additionally, a video is available that explores the Model of Care, and gives an overview of the Foster Care Specialty Plan (FCSP), important reminders and resources, and detailed presentations from the five participating health plans: **Anthem HealthKeepers Plus, Inc., Aetna Better Health of Virginia, Humana Healthy Horizons of Virginia, Sentara Health Plans, and United Healthcare of Mid-Atlantic, Inc.** Information regarding the new CCMC Program and links to the video and Virtual Q&A sessions can be found in the May 29, 2025, Provider Bulletin titled, **July 1, 2025 Implementation of New Cardinal Care Managed Care Contract.**

Upcoming 2025 Provider Focus Group Dates

- June 16th
- June 16th
- July 21st
- August 18th
- September 15th
- October 20th
- November 17th
- December 15th

Updated Maintenance Requirements effective May 23, 2025

Effective May 23, 2025, Providers must submit all Specialty Additions or Update requests through the provider portal. Please do not email the form to VAMedicaidProviderEnrollment@gainwelltechnologies.com. Login to the portal by clicking the blue button at the top of this page, or [click here](#) to login.

General Maintenance Requests

General Maintenance Request changes no longer need to be submitted on Company Letterhead. Instead, we have created PDF fillable forms that will help to ensure that all the necessary data points are submitted when a change is needed.

Forms must be completed electronically and will require an additional validation point to verify the identity of the authorized official that must sign the request. Please submit forms to VAMedicaidProviderEnrollment@gainwelltechnologies.com for processing.

Please note: Provider Maintenance forms are now located on the [Forms & Downloads page](#).

Partnership for Petersburg

Our vision contractor, Conexus, has just completed our biggest program year ever with more than 108,000 screened children in 52 school divisions across the Commonwealth through VisioCheck and more than 7400 free Mobile Vision Clinic eye exams provided to students in 9 school divisions. This year, successful mobile expansion has moved into Amelia County Public Schools, Hopewell City Public Schools, and Prince Edward County Public Schools.

Foster Care

DMAS is excited to announce a new and improved Medicaid health plan specially designed for youth in foster care, as well as individuals in former foster care, and receiving adoption assistance. Anthem HealthKeepers Plus has been selected to administer the single statewide Foster Care Specialty Plan (FCSP) in Virginia, with enrollment beginning July 1, 2025. Anthem's Foster Care Specialty Plan was designed to meet the unique medical and behavioral needs of these vulnerable members, with value-added benefits to support reunification, education, employment, and more. As the single statewide managed care organization and entity accountable for the provision of health care services to youth in foster care, adoption assistance, and former foster care, the FCSP will be able to improve access and continuity of care, as well as the level of coordination between local Departments of Social Services, providers, and other stakeholders involved in serving these members. DMAS is sharing more information about Anthem's Foster Care Specialty Plan at upcoming webinars for DSS staff, foster and adoptive parents, former foster care members, and interested stakeholders. Email fostercare@dmass.virginia.gov with questions or for more information.

Baby Steps Virginia – Maternal Health

Virginia continues to improve maternal health outcomes for all pregnant and postpartum women and, in particular, works to eliminate racial disparities and maternal mortality through the development of Baby Steps VA.

To ensure quality and improvement of services, Baby Steps VA hosts bimonthly meetings every second Friday. During these calls DMAS's Baby Steps VA is joined by our sister agencies, MCOs, hospital systems, community stakeholders and internal staff to collaborate and discuss our focus areas around maternal health.

Upcoming Meeting Dates:

February 21, 2025

April 11, 2025

June 13, 2025

August 8, 2025

October 10, 2025

December 12, 2025

*Interested in BSVA, want to join our meeting and listserv to receive maternal health updates and information. Contact us at babystepsva@dmass.virginia.gov

NEW Maternal Health Documents

- [Maternal Health Comparison Chart](#)
 - This chart serves as a valuable resource for expectant and new mothers in Virginia to compare the enhanced benefits available through different health plans, ensuring they can make informed decisions to support their maternal health journey.
- [Maternal Health Resource Chart](#)
 - The Virginia Medicaid Maternal Health Resource Guide provides comprehensive support for individuals before, during, and after pregnancy. The guide highlights important topics such as

urgent warning signs during pregnancy, oral health care, and programs like WIC and SNAP. It also directs individuals to essential mental health resources, including a maternal mental health hotline and postpartum support services, ensuring new parents have access to critical care and resources for better health outcomes.

Dental Coverage

Virginia's Medicaid dental program continues to be a national leader with respect to benefits offered to our members. Network adequacy remains a top concern within the program. The dental program has surpassed the 2,000-provider mark and currently has 2,255 credentialed providers in the program.

As a part of the new contract with DentaQuest, the dental program has assigned a dental home to each beneficiary. Assigning a dental home for our Medicaid beneficiaries will help foster an ongoing relationship between the dentist and the member, inclusive of all aspects of oral health care.

DentaQuest has implemented the Case Management program which provides proactive engagement with at-risk members. This Case Management program identifies members that need additional assistance, determines their risk level and matches the member to a provider who can best assist their needs. Since inception, there have been over 1,000 at-risk members identified. Direct assistance has been provided to 75% of the members which is well above the 67% national average.