



VICC Meeting

New Path Report

June 7, 2025 - September 2, 2025

[Connecting parents and caregivers to build an inclusive community of support improving the lives of all families](#)

Information, and Family Supports Report

Information and Resources:

This report provides a summary of resources requested by Early Intervention (EI) families with children ages 0–2. The purpose is to document family needs, methods of support provided, and follow-up actions to ensure comprehensive service delivery.

Early Intervention (EI) Families (0–2 Years)

- **Total Families Served:** 26
- **Data Note:** Figures reflect initial contacts only and do not include follow-up interactions or requests made by multiple family members.

Services Provided

Each family received Information & Referral (I&R) **services** delivered through a variety of communication channels, including:

- Phone consultations
- Zoom meetings
- Email correspondence
- In-person meetings
- Social media outreach

Follow-Up Support

All families were provided with follow-up assistance to confirm receipt of requested resources. In many cases, follow-ups also included:

- Additional guidance tailored to family needs
- Access to supplementary resources and information
- Continued assistance to help families navigate available supports

Presentations, Scholarships, and Collaborations

Family Presentations: During this quarter, New Path delivered four presentations designed to support families of young children. The sessions included:

- *The Hidden Gem: New Path Website Tutorial*
- *Is My Child at Risk of Developmental Delays?*
- *Family Engagement*
- *Is It Chaos or Growth?*

Each presentation was held on Thursday evenings and was well received by participants. In total, 19 individuals attended across these sessions, engaging in meaningful discussions and gaining valuable resources to support their families.

- **Support for Families:** By offering scholarships, New Path demonstrates a strong commitment to accessibility and equity, ensuring that families have the opportunity to participate in professional learning experiences they may not otherwise be able to access. These scholarships reduce financial barriers, promote inclusive participation, and empower families to gain knowledge and skills that strengthen their ability to support their children.
- **Statewide Collaboration:** Proposals were received from community partners aimed at promoting statewide collaboration and networking for families, with a particular focus on the Early Intervention years. To ensure broad participation, scholarships were made available to support families in attending this event, reducing financial barriers and promoting equitable access to learning and networking opportunities. These efforts strengthen connections among families, providers, and community partners while fostering shared learning and support for children in the Early Intervention system.
- **Stakeholder Engagement:** Throughout the quarter, New Path actively participated in multiple stakeholder meetings to represent and advocate for families of young children with disabilities.

As part of this work, New Path collected direct feedback from families and shared insights with system partners to:

- Highlight community-specific needs
- Ensure family perspectives are incorporated into system-level decision-making
- Strengthen collaboration between families, providers, and policymakers

By amplifying the voices of families, New Path helps ensure that programs and policies remain responsive, equitable, and aligned with the real needs of children and their caregivers. This engagement supports thoughtful policy development, strengthens service delivery, and ensures that family priorities guide decision-making at all levels.

Families & Outreach Initiatives

Family Matching: New Path facilitated connections among families by matching 4 families (0-2 years) based on similar circumstances, diagnoses, or challenges across Virginia.

Family Presentations

During this quarter, New Path delivered four presentations designed to support families of young children. The sessions included:

- *The Hidden Gem: New Path Website Tutorial*
- *Is My Child at Risk of Developmental Delays?*
- *Family Engagement*
- *Is It Chaos or Growth?*

Each presentation was held on Thursday evenings and was well received by participants. In total, 19 individuals attended across these sessions, engaging in meaningful discussions and gaining valuable resources to support their families.

Family Feedback: The family feedback survey, developed by New Path, is distributed monthly to families who have connected with New Path for information and support. The survey is to gain family experiences and inform continuous quality improvement in service delivery .

Direct Access to Support: New Path continues to provide a user-friendly scheduling system that enables families and providers to book phone or Zoom consultations for individualized guidance, information, and resource navigation. Feedback from both families and providers indicates that the ability to view real-time availability and schedule meetings at their convenience has been highly beneficial. This system has significantly reduced the need for back-and-forth email coordination, which has often been a challenge for both families and service providers. To further enhance accessibility, a direct scheduling link is included in all email signatures, ensuring families and providers can easily access timely support when needed.

Website Launch: In July 2025, The Arc of Virginia and New Path successfully launched a newly redesigned website. The site was developed to provide comprehensive, user-friendly content for both families and providers, offering resources and information to support children from the prenatal stage through the early intervention years. The updated site also expands its scope to include critical guidance on:

- Transition from Part C services
- Medicaid Waivers
- IEP support and navigation
- Other essential family resources

The redesigned website serves as a centralized hub, making it easier for families and providers to access timely information, navigate complex systems, and connect with available support.

Electronic Handbook Update: With the launch of the new website, New Path is preparing to create a more robust and comprehensive electronic handbook, which will also be accessible directly through the website. In the interim, New Path will continue to update and maintain the current handbook to ensure families and providers have access to accurate and timely information.

The new handbook will serve as a guide for families and providers of children from prenatal through age two, offering clear pathways to services, supports, and resources available across Virginia. Development and publication of the updated electronic handbook on the New Path website.

Outcomes:

- Increased accessibility to resources for families during the critical early years (prenatal–age two).
- Streamlined guidance for providers supporting families in Early Intervention.
- Consistent, up-to-date information available in one centralized, user-friendly platform.
- Expanded reach through digital distribution across Virginia.

Projected Launch: Summer, 2026

Information and Referral by Region

Region	Families 0-2
<i>Reg. 1 - Western</i>	1
<i>Reg. 2 - Northern</i>	6
<i>Reg. 3 - Southwestern</i>	1
<i>Reg. 4 - Central</i>	13
<i>Reg. 5 - Eastern</i>	3
<i>Out of State</i>	2

Information and Referral Initial Request Topics

Topics Requested - First Contact	Age 0-2
Assistive Technology	2
Early Intervention	4
Environmental Modifications	1
Family Support Groups	6
Housing/Homelessness	3
IEP/School	5
Transition from Part C to Part B	3
Medicaid Eligibility	9
Medicaid EPSDT	0
Medicaid Waivers	6
Moving to Virginia	2
NICU Follow Up	2
SSI/SSDI	4
Crisis	0
Legal Authority	0
Total I&R	47

This report highlights the continued efforts of New Path to support families, provide resources, and build partnerships that strengthen services for children with developmental disabilities.

Respectfully Submitted:
Robin Church
 Director, New Path Family Support Network
 9/5/2025