
Downloading an Authenticator App to Your Desktop

Due the sensitive information included in **TRAC-IT**, you must use an authenticator app to verify your identity when logging into the system.

Note: The Support Desk is able to help you log into TRAC-IT using the authenticator app. The Support Desk is not able to help with downloading the authenticator app onto your personal device.

There are a number of authenticator apps you can download to your desktop. Please be mindful of potential risks and exercise your own judgment when selecting the app. You should consult with your local IT department for available desktop authenticators.